Rachel Lumb Vocal Coach - Privacy Policy

Last Updated: [19/04/2024]

This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website www.rachellumbvocalcoach.com or when you use any related services offered through the Website. We respect your privacy and are committed to protecting your personal information.

If you have any questions or concerns about our Privacy Policy, please contact us at info@rachlumbvocaltuition.co.uk.

By using our Website or engaging with our services, you consent to the collection, use, disclosure, and storage of your personal information as described in this Privacy Policy.

1. Information We Collect

1.1. Personal Information

We may collect personal information that you voluntarily provide to us when you register on the Website, communicate with us, or use our services. The types of personal information we may collect include:

- Name
- Email address
- Phone number
- Postal address
- Payment information

1.2. Usage Data

We may also collect certain information automatically when you visit our Website or use our services, including your IP address, browser type, referring/exit pages, operating system, and other similar analytics data.

2. Use of Information

We may use the information we collect from you for various purposes, including:

- Providing and maintaining our services
- Personalising your experience on the Website
- Responding to your inquiries, requests, or comments
- Sending administrative information, such as updates or changes to our policies
- Processing payments for services rendered
- Improving our services and enhancing the user experience
- Communicating with you about promotions, special offers, or other news
- Protecting against fraudulent or unauthorised activity

3. Disclosure of Information

We may disclose your personal information to third parties in the following circumstances:

- Only with your consent
- To comply with legal obligations or enforceable governmental requests
- To protect our rights, property, or safety, or the rights, property, or safety of others
- In connection with a business transfer, such as a merger, acquisition, or sale of assets
- Data Security

We strive to implement appropriate security measures to protect your personal information from unauthorised access, disclosure, alteration, or destruction. However, please note that no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

4. Links to Third-Party Websites

Our Website may contain links to third-party websites or services that are not owned or controlled by us. We have no control over and assume no responsibility for the privacy practices of these third-party websites or services. We encourage you to review the privacy policies of any third-party websites or services you visit.

5. Children's Privacy

If your child is taking lessons, the contact information should be of a parent or guardian. We do not knowingly collect information from individuals under 18. If you believe we have inadvertently collected personal information from someone under 18, please contact us immediately, and we will take steps to remove the information.

6. Changes to This Privacy Policy

We may update our Privacy Policy from time to time. Any changes we make will be posted on this page, with a revised "Last Updated" date. We encourage you to review this Privacy Policy periodically for any updates or modifications.

Contact Us

If you have any questions, concerns, or requests regarding this Privacy Policy or our privacy practices, please contact us at info@rachlumbvocaltuition.co.uk.